## Frequently Asked Questions (FAQ)

## 1. What grade levels are eligible to participate?

Our after-school programs are designed for elementary school students. Specific grade ranges may vary by program and are listed in each program description.

## 2. How long do the programs run?

Each program is offered in 4–6 week sessions and meets once per week for one hour. There are a few programs that run throughout the entire school year.

## 3. What types of programs are available?

We offer a wide range of enrichment opportunities that bring life to learning including STEM, arts, world language, and sports programs.

## 4. How do I register my child?

Registration is completed online through our website. Once submitted, families will receive a confirmation email with program details and next steps.

## 5. What are the program fees?

Each program has an associated fee, which covers our instructors and materials. Costs vary by program and are clearly listed during the registration process.

## 6. Where are the programs held?

All programs take place at The Meadowbrook School immediately following the school day, ensuring a safe and convenient transition from the classroom to the after-school program.

## 7. Who are the instructors?

Programs are led by qualified instructors, teachers, and trusted community partners who bring both expertise and enthusiasm to their subject areas. All instructors undergo background checks and training prior to leading programs. Students are supervised at all times during activities and dismissal.

## 8. What materials are needed?

Most materials are included in the program fee. If a specific program requires additional items (e.g., athletic shoes, art smocks, etc.), families will be notified in advance.

# THE MEADOWBROOK SCHOOL M

## **AFTER-SCHOOL CLUBS & SPORTS PROGRAMS**

## 9. What happens if my child is absent?

Please email Brittany Mercer <u>bmercer@themeadowbrookschool.org</u> and Aleatheia Rahman <u>lrahman@themeadowbrookschool.org</u> if your child cannot attend their scheduled program. While make-up sessions are not typically available, students are welcome to resume participation at the following scheduled class.

# 10. What happens if my child is not equipped to participate in a program that I already paid for?

If it is determined that your child is not ready or equipped to participate fully in the program, we will work with families to find a suitable alternative when available. In some cases, this may include transferring to another program or offering a partial credit or refund. Our priority is to ensure each child has a safe, engaging, and successful experience.

## 11. What happens if a program is cancelled due to inclement weather or unforeseen circumstances?

Families will be notified by email if a program is cancelled. Make-up sessions will be scheduled when possible and families will be notified.

## 12. Who can I contact with additional questions?

For further information, please contact the Extended Learning Office at 215-884-3238 ext. 138 OR email the Director of Extended Learning at <a href="mailto:lranged-nate-115-884-3238">lranged-nate-115-884-3238</a> ext.

### 13. Are snacks provided?

Snacks are **not provided** by the after-school program unless otherwise specified in the program description. Parents are encouraged to pack a snack for their child to enjoy prior to the start of the session. Students can NOT share snacks with other students.

## 14. How does dismissal and pick-up work?

At the end of each program, students are escorted to the designated pick-up area. Families are asked to arrive promptly. If a student is enrolled in the Extended Day program, our staff will ensure a safe transition.

## 15. Can students attend programs outside of their grade range?

No. Programs are carefully designed to meet the developmental and academic needs of the listed grade levels. Students must be enrolled in the appropriate grade to participate.

#### 16. Do you allow drop-ins?

No. Students must be registered in advance to attend a program. Registration for fall programs closes on **September 15th**. Please email <u>lrahman@themeadowbrookschool.org</u> for late registrations.